Keith Lowry Seminars, Inc.

www.keithlowry.com

Do you, or do people with whom you work, ever find yourselves at a loss as to how to deal with difficult people? Do you ever find yourself "cleaning up" after employees have dealt poorly with difficult people?

Today's keynote by Keith Lowry is a small portion of a half-day session entitled "Who's Driving You Out of Your Mind? – The "WARREN Principles" for Interpersonal Success", aimed at helping us cope more effectively with the difficult people and moments in our lives. (See benefits and details on back.)

Who is your most difficult person? So many times we let our most difficult person get the *best* of us, which leaves the *worst* of us to go around to those we really care about! Here we take back our own attitude, feelings, and responsibility for our actions. This particular session is a laughter filled romp through some of our most difficult moments, as we truly get excited about not letting our "*Warrens*" drive us to distraction any more. It is also an incredible journey of discovery about why we do what we do, and why our difficult person acts the way they act. AND, you'll discover some exceptional ideas for getting better performance out of them in the future! I can't tell you how many people RAVE about this class, and want everyone they work with to take it, too.

("I've <u>never</u> laughed like that at a seminar, while learning so much about myself and my co-workers! That's the best day I've ever spent learning. Everybody needs this!" Jan C., Denver, CO, 10/12/01)



If you're interested in bringing this fun, funny, engaging, and incredibly helpful seminar to *your* organization, please see Mr. Lowry *today* to reserve your date(s).



KEITH LOWRY, President/CEO of Keith Lowry Seminars, Inc., has been teaching and training in a wide variety of settings for over 25 years, to great reviews. His audiences respond positively to his wonderful blend of humor and wisdom, and always ask for more. He has delivered over 2500 seminars and conferences, in every U.S. State, Canada, Mexico, England, Scotland, and Ireland. A much sought after speaker/trainer, Mr. Lowry's extensive experience in managing people and time turns each session into a gold-mine of ideas and revelations that participants can take back and put to use immediately. With an undergraduate degree in communications, and a graduate degree in

education, his training and experiences, shared so deftly in his engaging stories and anecdotes, keep audiences spellbound and learning throughout every session.

Keith Lowry Seminars, Inc., since 1996 "Who knew learning could be this much fun?"

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Other Tonics by Mr. Lowry: www.keithlowry.co	Other To	onics by	Mr I	owrv.	www.keithlowry.co
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- Where Am I Going? Rediscovering Life's Roadmaps (A time/life management course, ½ day)
- **Meeting Magic** How to get more results from every meeting in half the time. (½ day obviously...)
- The Journey Toward Exceptional Customer Service
- And more, plus topics from 12 other speakers!

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We might he interested	Please have someone give us a call about booking Mr. Lowry for the following date(s)

We might be interested. I tease have someone give as a can about booking MI. Lowly for the following			
Name	Company Name		
City/State	Phone(s)		
Email	Potential Date(s)		
For approximately how many people?	On what topics?		

Benefits:

The "Warren Principles" for Interpersonal Success

- Discover 4 options for dealing with your worst "button pushers".
- Uncover 4 tools for creating a more productive attitude about your most difficult people.
- Actually *experience* an incredible exercise for creating a more effective communication channel with absolutely anyone!
- Find out what drives your own behaviors, and how to control them more effectively.
- Discover the hidden motivations behind the behaviors of everyone around you, and how to use your new understanding to your immediate advantage.
- Learn 18 easily recognizable indicators to immediately decipher someone's own personal behavioral comfort zone.
- Discover your own innate ability to learn to *speak their language*, and create instant success!
- Find the driving forces behind practically anyone's most difficult behaviors, and discover how to break the negative cycle of interaction.
- Discover that you have the power and the tools to get results with *anyone*, at *any time*, whether they change their behavior or not! Put the outcome back into your *own* hands, not in the hands of your most difficult team members.

This tested, proven, remarkable system will work for *you*, and for your *team*! Here are a few comments from some of our extremely satisfied clients:

- Dear Keith, the feedback regarding your presentation remained positive and upbeat throughout the day. As one seasoned teacher said, "It's the best training I've had in years!" It was quite helpful and obvious that many of us need practice, practice, practice and to "de-personalize" our opinions from our interaction behavior. Thanks so much for the affirmations, the personal sharing and the step by step tools to be successful. Our covenants with one another will be our challenge of being true to ourselves.... Darlene Dougherty, Principal, Arrowwood Elementary School, Highlands Ranch, Colorado
- Keith, that was the **best presentation** I've heard during this entire conference. I don't usually get to stay for the presentations, but **you had me riveted!** In fact, you had the **entire audience** (of over 200) **riveted!** Thanks! We'll be in touch. I'd love to have you back for some of my other clients. L. Miller, National Association of Healthcare Quality Director of Education

From a day of Training at NASA, Johnson Space Center, on 12/15/00

- "Extremely useful! He was **captivating** and obviously knowledgeable and committed to the topic. We need this once a year!"
 - "Just **EXCELLENT!** Exceptionally effective method for teaching these necessary skills. All of the presentation will be useful at work and in my personal life as well."
- "Keith was very knowledgeable about the material and an excellent speaker. I really enjoyed the class because I was given some useful tools on how to cope with work and life!"

For more information, please visit us on the web at www.keithlowry.com

See our incredible client list, all our great speakers, our extensive topic selection, and much more... let us add **your** name to our list of highly satisfied customers!

Would you like to share "WARREN" with someone else? See Mr. Lowry after the session to buy our new "THE WARREN PRINCIPLES" CD today!