## Who's Driving You Out of Your Mind?

The Warren Principles for Interpersonal Success How to communicate more effectively with anyone,

even if you're speaking a completely different <u>language!</u>

(3.5 - 6 hrs.)



Who is your most difficult person? So many times we let our most difficult people get the best of us, which leaves the *worst* of us to go around to those we really care about! Here we take back our own attitude, feelings, and the responsibility for our actions. This particular day is a laughter filled romp through some of our most difficult moments, as we truly get excited about not letting our "Warrens" drive us to distraction any more. It is also an incredible journey of discovery about why we do what we do, and why our difficult people act the way they act. I can't *tell* you how many people RAVE about this class, and want everyone they work with to take it, too. Adaptable to times ranging from 3.5-6 hours. A keynote address on this topic is also available, from 45 min to 1.5 hrs.

("I've never laughed like that at a seminar, while learning so much about myself and my co-workers! That's the best day I've ever spent learning. Everybody needs this!" Jan C., Denver, CO, 10/12/01)

## **Benefits:**

- Discover 4 options for dealing with your worst "button pushers".
- Uncover 4 tools for creating a more productive attitude about your most difficult people.
- Actually experience an incredible exercise for creating a more effective communication channel with absolutely anyone!
- Find out what drives your own behaviors, and how to control them more effectively.
- Discover the **hidden motivations behind the behaviors of everyone** around you, and how to use your new understanding to your immediate advantage.
- Learn 18 easily recognizable indicators to immediately decipher someone's own personal behavioral comfort zone.
- Discover your own innate ability to learn to *speak their language*, and create instant success!
- Find the **driving forces behind practically anyone's most difficult behaviors**, and discover how to break the negative cycle of interaction.
- Discover that you have the power and the **tools to get results with** *anyone*, at *any time*, whether they change their behavior or not! **Put the outcome back into your** *own* **hands**, not in the hands of your most difficult team members.

## Other Topics by Mr. Lowry:

- Where Am I Going? Rediscovering Life's Roadmaps (A time/life management course, ½ day)
- Meeting Magic How to get more results from every meeting in half the time. ( $\frac{1}{2}$  day obviously...)
- The Journey Toward Exceptional Customer Service What if that were me? Seeing Customer Service from my own customer's viewpoint, and allowing new *attitudes* to drive the shift to a new level of service.
- And many more, plus topics from 12 other speakers!

For more information, visit us on the web at <a href="www.keithlowry.com">www.keithlowry.com</a> or email us at <a href="makeuslaugh@keithlowry.com">makeuslaugh@keithlowry.com</a>

Would you like to share "WARREN" with someone else? Purchase our new "THE WARREN PRINCIPLES" CD online today!